# Health Literacy and Clinical Outcomes Among Immigrants

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14th National DNP Conference

### Objectives

By the end of this presentation, the participant will be able to:

- 1. Define health literacy and how a lack of health literacy adversely affects clinical outcomes.
- 2. Identify ways that nurses can aid in increasing health literacy among vulnerable populations.
- 3. Recognize the definition of health literacy must be reconsidered.

### What is Health Literacy

- Obtaining health information and services
- Communicating with others regarding medical needs and preferences
- Processing the meaning and usefulness of information received
- Understanding options, consequences, and context of information/offered services

(Leung et al., 2014)

### Significance of Problem

- Immigrants have:
  - poorer health
  - increased hospital admissions
  - decreased medical regiment compliance
  - decreased use of health resources

(Fernandez-Gutierrez et al., 2018)

 Immigrants at a great disadvantage when attempting to obtain healthcare

(Mas et al., 2015)

### Purpose and PICO

Examine the effect of health literacy on clinical outcomes among immigrants in a primary care environment.

Among Asian and Hispanic immigrants, how does health literacy affect clinical outcomes in a primary care setting?



#### **Evaluation: Summative**

### Descriptive Statistics Sample Description (n=24)

Demographic Variables	n	%
Country of Birth		
Columbia	2	8.3
Mexico	15	62.5
Nepal	1	4.2
Sri Lanka	2	8.3
USA	4	16.7
Native Language		
English	4	16.7
Spanish	17	70.8
Other	3	12.5
Type of Visit		
Initial	3	12.5
Follow Up	11	45.8
Immigration	10	41.7

#### Inferential Statistics

### Kruskal-Wallis Tests of Education by Self-Reported Health Status, and Literacy

	M Less than H ( <i>n</i> = 8)	ean Rank S High Sch ( <i>n</i> = 6)	ool College (n = 8)	h	df 	<i>p</i>
How often do you have someone help you read hospital materials?	15.06	13.42	6.50	9.308	2	.010*
How often do you have a problem understanding what is told to you about your medical condition?	15.50	10.50	8.25	6.143	2	.046*
How confident are you filling out medical forms by yourself?	9.38	9.00	15.50	6.494	2	.039*

## Discussion of Findings/Outcomes

- Individuals whose primary language is other than English are a vulnerable population
- Health literacy deficits lead to misunderstood health information.
- Education level directly relates to overall health.
- Women are more likely to ask for assistance.

### Recommendations for Nursing Practice

- Nurses trained to be culturally competent and evaluate health literacy
- Better evaluation of patient understanding of teaching
- Licensed nurses within primary care model
- Redefine the term literate

# End of Presentation



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